Per Capita Liability Insurance
Max 10/10 Foundation

Summary of Cover
This leaflet provides a summary of the significant features, benefits and limitations of the cover provided by your Max 10/10 Foundation policy. For full details of the cover including complete terms, conditions and exclusions please refer to the policy document.

The Max 10/10 Foundation policy is designed to cover small businesses with a maximum of 10 manual employees, including labour only subcontractors, at any one time.

Insurer
This policy is underwritten by QBE Insurance (Europe) Ltd. Please refer to the policy document for more information.

Territorial Limit
The policy covers work undertaken by you on a Worldwide basis, with manual work restricted to UK & EU only. In respect of Products Supplied cover is granted on a Worldwide basis other than the United States of America or Canada.

Type of insurance and cover
Provides cover for Employers Liability, Public and Products liability, Tools and Contract Works. This is an annually renewable policy.

Employers Liability
This policy protects companies against damages and legal costs that arise as a result of claims from employees suffering an injury or disease due to, and during, their employment.

Public & Products Liability
Cover is provided in respect of legal liability to pay compensation including legal costs for:-
- accidental death or personal injury to any person excluding employees.
- accidental loss or damage to third party material property.
Cover can be taken with or without liability for products supplied.

Contract Works
Cover is provided in respect of Damage to property as follows:
Temporary or permanent works completed or to be completed as part of a contract, including materials for incorporation.
- Hired in Plant and Temporary Buildings.
- Employees’ Tools and Personal Belongings.

Tools
If applicable endorsement ZC101 applies
Covers loss or damage to plant, tools, equipment and personal belongings owned by the Insured or your Employees including Transit.

Significant features or benefits
Employers Liability
Standard cover provides protection for legal liability world-wide for damages and legal costs of up to £10 million. (Restricted to £5 million in respect of terrorism) (See Policy Schedule).
- Indemnity to principal.
- Legal expenses arising from health and safety legislation.
- Unsatisfied court judgements.
- Cross liabilities.
Temporary Employees for up to 50 days (at least one permanent employee, manual or clerical as appropriate for the trade, must be covered for this extension to apply).
- Compensation for court attendance. (£150 per Employee per day. £250 per Director/Partner or Principal per day).
Public & Products Liability
Cover applies worldwide (excluding USA/Canada products). (Excluding manual work outside UK or EU).
Indemnity limit of up to £10 million is available (See Policy Schedule).
Indemnity for directors, employees, and principals is included.
Cross Liabilities.
Legal expenses arising from health & safety legislation.
Compensation for court attendance. (£150 per Employee per day. £250 per Director/Partner or Principal per day)
Defective Premises Act Liability.
Motor Contingent Liability.
Overseas Personal Liability.
Tenant’s Liability for Hired or Rented Buildings.
Pollution which is sudden, identifiable and unintended.
Liability for Buildings Temporarily Occupied.
Car Park & Cloakroom Liability.
Temporary Employees for up to 50 days.

Contract Works
Cover includes up to 25% of the Maximum Contract Price in respect of removing debris, dismantling or demolishing, shoring or propping up following a loss.
Professional fees in respect of reinstatement following damage.
Re-writing or re-drawing plans following damage up to £25,000 limit.
Additional Interests.
Speculative Buildings up to 180 days after practical completion.
Showhouses and Contents covered. Limit for contents of £50,000 per property.
Continuing hire charges were hired in Plant covered.
Free Issue Materials.
European Union and Public Authorities clause.
Taken into use - cover provided if any part of the permanent Works are taken into use as a private dwelling or office.
No exclusion regarding theft of or from unattended vehicles

Significant or unusual exclusions or limitations

Employers Liability
Cover for any employee on any offshore installation or support or accommodation vessel for any offshore installation.
Cover for any employee who is in transit to, from, or between any offshore installation or support or accommodation vessel, for any offshore installation.
Bodily injury to any Employee carried in or on a vehicle whilst being used on a road. (as defined in the Road Traffic Act 1988).
Terrorism (£5,000,000 Limit).
Work at hazardous locations exclusion
Work on or at hazardous structures exclusion

Public & Products Liability
Policy Excesses (See Policy Schedule).
Damage to Contract Works.
Damage to property held in trust except for:-- personal effects, buildings temporarily occupied by the Insured, premises hired, leased, rented or lent to the insured under agreement, which the insured would have not been responsible for in the absence of such agreement.
Product recall, replacement or guarantee.
Products sold or supplied to USA/Canada unless specifically agreed.
Professional Services provided for a separate fee or under a separate contract.
Pollution or Contamination in USA/Canada.
Terrorism (£5,000,000 maximum limit/indemnity).
Asbestos.
Offshore.
Burning & Welding Conditions apply to all cases unless use of Heat is excluded by Endorsement on the policy schedule.
Underground Services Conditions apply to all policies.
Work at hazardous locations exclusion
Work on or at hazardous structures exclusion

Contract Works
War. Terrorism.
Damage due to breakdown, explosion, gradual deterioration or wear and tear, rust or mildew.
Damage due to pressure waves caused by aircraft and other aerial devices.
Inventory losses.
Damage to any mechanically propelled vehicle licensed for road use other than a vehicle used solely as a tool of trade.
Damage to aircraft and watercraft.
Damage to or loss of money.
Damage to existing structures.
Damage to the contract once it has been completed and handed over (Unless in contract maintenance period).
Damage to the contract resulting from defects in the plans, design, specification, materials or workmanship.
Liquidated damages or other penalties, consequential loss or damage.

Date Recognition.

Risks.

Territorial Limits Great Britain, Northern Ireland, the Channel Islands and the Isle of Man.

Maintenance Period restricted to 12 months.

Cessation of works conditions

Plant Security conditions

Significant or unusual exclusions or limitations

Tools – If applicable endorsement ZC101 applies

Includes theft or attempted theft from any unattended vehicle, unless the vehicle has all points of access closed and secured by all the locks and other protections fitted, and all the keys are removed, and between the hours of 9.00 pm and 6.00 am is kept in a securely locked building.

Excess applicable is £100 each and every loss.

Limit any one item £500.

Alteration in number of workers or business activities (p20)

Special Clauses

Your policy may have special clauses or endorsements applying to it which are more specific to your trade or occupation. (See policy schedule).

Commercial Legal Expenses Insurance

Summary of Cover

This summary of cover provides a summary of the significant features and benefits of the cover.

For full details of cover including complete terms, conditions and exclusions please refer to the policy document.

Insurer

This section of cover is underwritten by DAS Legal Expenses Insurance Company Limited.

Territorial Limit

For insured incidents Legal defence (excluding 5 Statutory notice appeals) and Personal Injury the countries covered are The European Union, the Isle of Man, and the Channel Islands. For all other insured incidents, The United Kingdom of Great Britain and Northern Ireland, the Isle of Man and the Channel Islands.

Type of insurance and cover

This section of the policy will pay legal costs up to £100,000 including solicitors’ and barristers’ fees, court costs, expenses for expert witnesses, attendance expenses and accountants’ fees and also pays the costs of appealing or defending an appeal in respect of insured incidents.

Employment Disputes and Compensation Awards

Defending your legal rights if you have a dispute with an employee that cannot be resolved internally.

Legal Defence

Defending your legal rights if you face a criminal prosecution, receive a statutory enforcement notice or experience problems under the Data Protection Act.

Property Protection

A civil dispute relating to material property, owned by you or for which you are responsible, which causes physical damage, a legal nuisance, or a trespass.

Personal Injury

A civil claim for damages following a specific or sudden accident that causes the death of, or bodily injury to an employee. This includes the family members’ legal rights.

Tax Protection

A full or aspect enquiry; a cross tax enquiry; an employer compliance dispute; or a VAT dispute.

Commercial Legal Advice, Tax Advice and Business Assistance

Provide a confidential legal advice over the phone on any commercial legal problem or tax matters affecting your business.

Counselling Helpline

Provide all employees (including any members of their immediate family who permanently live with them) with a confidential counselling service over the phone.
Complaints and Compensation

Towergate Commercial Underwriting's goal is to give excellent service to all our customers, but we recognise that things do go wrong occasionally. We take all complaints we receive seriously and aim to resolve all our customers' problems promptly. To ensure that we provide the kind of service you expect we welcome your feedback. We will record and analyse your comments to make sure we continually improve the service we offer. If you are disappointed with any aspect of the handling of your insurance, please contact the Managing Director at:

Towergate Commercial Underwriting
The Octagon
Middleborough
Colchester CO1 1TG
Tel: 0844 892 0965

If your complaint requires investigation by another party, we will pass details onto them to deal with in accordance with their complaints procedure. In this event, we will provide you with details of who we have passed your complaint to.

If your complaint refers to the Legal Expenses section please write to DAS Customers Relations Department at the address below:
DAS Legal Expenses Insurance Company Limited, DAS House, Quay Side, Temple Back, Bristol BS1 6NH

Refer your complaint to the Financial Ombudsman Service
If after making a complaint to Towergate Commercial Underwriting or DAS, you feel that the matter has not been resolved to your satisfaction (or if Your complaint remains unresolved after 8 weeks of initially telling us) You may be able to refer Your complaint to the Financial Ombudsman at:

Financial Ombudsman Service
South Quay Plaza
183 Marsh Wall
London
E14 9SR
Tel: 0800 023 4567 (for landline users)
0300 123 9123 (for mobile users)
Email: complaint.info@financial-ombudsman.org.uk
Website: www.financial-ombudsman.org.uk

Financial Services Compensation Scheme
The Insurers of this policy are covered by the Financial Services Compensation Scheme. You may be entitled to compensation from the scheme if any of the insurers are unable to meet their obligations. This depends on the type of business and the circumstances of the claim. Further information about compensation scheme arrangements is available from the FSCS. You can visit their website at www.fscs.org.uk or write to Financial Services Compensation Scheme 7th Floor Lloyd's Chambers Portsoken Street London E1 8BN.

How to make a Claim
Any claim must be notified as soon as reasonably possible to your insurance broker, please refer to Policy Condition 4, Claim Procedure, in your policy wording.